

JAPANESE KNOTWEED™ TO BE IGNORED

RESIDENTIAL
HERBICIDE
TREATMENTS

**ASSURANCE
STATEMENT**



NATIONAL SPECIALIST CONTROL SERVICES

Japanese Knotweed Ltd

t: 0333 2414 413

e: contact@knotweed.co.uk

japaneseknotweed.co.uk

MANAGEMENT PLAN | SURVEY | TREATMENT | REMOVAL | TRAINING RESOURCES

COMPANY INFORMATION

Japanese Knotweed Ltd has established itself as one of the industry leading companies in the remediation of Japanese knotweed. Providing Surveys and Knotweed Management Plans, including services for chemical treatment programmes and excavation methods. All provided with the option of Insurance Backed Guarantees.

NATIONAL COVERAGE

Our experienced field teams are located across England, Scotland, and Wales, providing services nationwide. We have three offices situated in London, Southampton, and Manchester.

WHO WE HELP

Our services are essential for any individual, business or organisation with property or land affected by invasive weeds. Our clients include Local Authorities and Housing Associations as well as the UK's largest construction companies, developers, property management agents, and land remediation consultants. Our proactive strategy includes liaising with clients at an early stage to assist with their project and financial planning.

GUARANTEED

Japanese Knotweed Ltd (JKL) is a long-standing member of the Property Care Association's (PCA) Invasive Weed Control Group (IWCG). Our works fall in line with the PCA's Knotweed Code of Practice allowing all knotweed remediation work carried out by the company to be backed by guarantee with the option of an insurance backed guarantee if required.

ABOUT US:

- **Annually we make over 12,000 herbicide visits**
 - **Complete 150 excavation projects**
 - **For commercial clients and private individuals**
 - **On all sizes of projects from £500 to £1.5M**
 - **2021 annual turnover was £4M.**
- Company Reg No 07428170
VAT No 997 8772 21
UTR No 32646 19580
D-U-N-S© No 216969724
ICO Reference Z2661646
Waste Carriers Licence CBDU152046

**ENVIRONMENT
CONTROLS**
PART OF JKL

Environment Controls (a trading name of Japanese Knotweed Ltd), provides specialist control services for; Invasive Native and Non-Native Weeds (INNS), aquatic weeds, invasive species, amenity weed management, and removal of asbestos contaminated soils.

t: 0330 056 8880 e: contact@knotweed.co.uk environmentcontrols.co.uk

SPECIALIST CONTROL SERVICES

Our specialist services control or eradicate Japanese knotweed. Thousands of homeowners and commercial clients across the UK turn to us as their go-to experts in the field of proven Japanese knotweed and invasive weed management.

The appropriate excavation and waste disposal method will depend on on-site access, development timescales and the proposed development plan. We will advise you of the most appropriate remedial method(s) specific to your site. A Knotweed Management Plan (KMP) will be produced to detail the survey findings, proposed remedial works and quotation.

IDENTIFICATION We provide a free online knotweed or invasive weed identification service, simply upload your photos and we'll get back to you with the result.

SURVEYS A site survey can enable us to recommend the right service option for you. As an accredited contractor, we have expert CSJK qualified surveyors who will be able to identify and record visible signs of target invasive weeds, or species.

TREATMENT We provide a range of in-situ treatment options. Our recommendations will be influenced by careful consideration to the local environment, the type of infestation, and any site requirements, which will be outlined to you in a proposed management plan.

EXCAVATION & REMOVAL Sometimes it is necessary to excavate to eradicate the problematic weeds. Waste can be removed from site or sustainably managed on site. We ensure complete removal to design and always leave a clean site on completion.

CUSTOMER SERVICE

We pride ourselves on our customer service standards, which results in minimum complaints as our consistent 5* TrustPilot rating confirms, we put clients and customers first. Complaints can be sent to our Operations Director James Stangroom (james.stangroom@knotweed.co.uk), where they will be given priority for response. Complaints will be acknowledged within 24 hours of being received with a resolution communicated within 10 days of receiving the complaint.



WHY CHOOSE US?

TRUSTED BY 1000'S OF HOMEOWNERS

We are the UK's 'go-to' Japanese knotweed experts. Read some of our 1000 5* Trustpilot reviews to see why.

HELP WHEN BUYING OR SELLING

When buying a house, the person you are buying from is required to disclose if the property is affected by Japanese knotweed. If you have bought a house that is affected, and you are able to show that the seller did not disclose this at the point of selling, you can claim for misrepresentation against the seller.

As experts in the field we can assist with advice on these matters and any legal claims regarding Japanese knotweed.

FAIRLY PRICED

All of our treatment programmes are competitively priced giving you value for money and peace of mind. With your survey comes a full Knotweed Management Plan that tells you when the treatments will take place. Our area technicians and field operatives can cater for any method of control, from herbicide spraying via quadbike or knapsack, to manual techniques if appropriate.

POLITE, FRIENDLY AND EFFICIENT

When you book a survey with us you can be assured that our surveyors will respect your property at all times.

We will turn up on time, carry out the survey and answer any questions you may have. We may spot knotweed on a neighbours property, which we can offer advice on to ensure you don't have issues with encroachment.

INDUSTRY STANDARDS

We are a company with the right industry standards and certification. Our operations are carried out in accordance to The Wildlife and Countryside Act 1981, The Environmental Protection Act 1990, EPA (Duty of Care) Regulations 1991 and all other relevant legislation, as well as the PCA, INNSA and E.A. Code of Practice guidelines.

Very quick and efficient great help. Thank you so much. And so easy send the photos get the result. what more could you ask for.

Residential customer

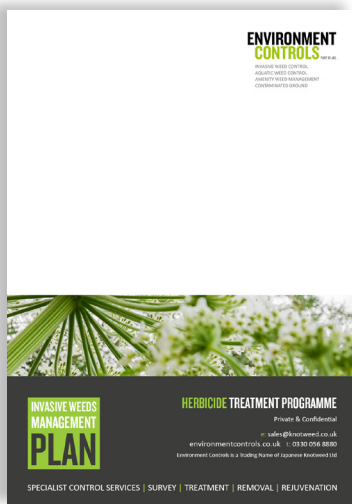


KNOTWEED MANAGEMENT PLAN

The Environment Agency states that once you find Japanese knotweed on a development site, it is essential that you set up some form of Knotweed Management Plan (KMP).

A KMP provides you with the survey report, picture evidence of Japanese knotweed (or other invasive weeds) found onsite, and our recommended plan of action for remediation. This may include several methods depending on the site. After the works have been carried out you will receive a Completion Report as evidence of works undertaken.

Should we use any method where the knotweed remains onsite (such as Dig & Cap or Dig & Burial) we record the location, dimension and depth of the burial in our Completion Report. It is important that the KMP is kept as a permanent record of where any knotweed was relocated to so that this can be provided to future purchasers.



INSURANCE BACKED GUARANTEE

On successful completion of our works we are happy in most instances to provide a guarantee. As members of the PCA we can where required provide third party insurance on our guarantee.

The insurance provides the client with an Insurance Backed Guarantee. Guarantee periods are typically 5 or 10 years, with the insurance providing additional peace of mind that in the unlikely event the company ceases to trade, you can still make a claim under the terms of the original guarantee.

The Insurance Backed guarantee product is the most widely accepted product by major UK mortgages lenders.



H&S REGULATIONS & COMPLIANCE

Health & Safety has always been a crucial part of our business, for both our clients and our staff.

JKL adheres to all Health & Safety regulations. We know our number one asset is our staff and pride ourselves in ensuring our employees are trained to deliver an exemplary service for you. This starts with an in-depth induction and carries on through their employment, with a phased process of taking new employees through our internal training plans until the necessary level for their position.

Our commitment is to refresh skills and introduce new training and development initiatives; ensuring the company can be safe in the knowledge the staff attending our customers' premises have the necessary training to supply our high levels of customer service. To support this, Japanese Knotweed Ltd rewards its employees on their training achievements.

FULLY COVERED

We hold the following insurance policies:

- **Employers Liability Insurance £10,000,000**
- **Public And Product Liability Insurance £10,000,000**
- **Professional Indemnity Insurance £1,000,000**
- **Hire In Plant £360,000**



YOU CAN DOWNLOAD OUR
PUBLIC & ENVIRONMENTAL
SAFETY DOCUMENT **ONLINE**



TRUSTMARK

TrustMark is the only Government endorsed scheme for trades in and around the home. They award registered firms with their accreditation after thorough vetting and on-site inspections to ensure the firm is raising industry standards. TrustMark is the only “find a tradesperson” scheme to cover all 3 cornerstones of quality: good trading practices, good customer service, technical competence.



CONSTRUCTIONLINE GOLD

As a verified member of Construction-line, buyers will recognise that our company aligns to industry and government standards and is ‘fit-to-supply’ to the construction industry. As ‘Gold Members’ we can demonstrate a ‘high professional standard’ to our clients. We are verified against an extended PQQ (covering Environmental Management, Equalities and Diversity, and Quality Management, and ensuring legislative compliance), and possess a valid SSIP certificate.



BUILDERS PROFILE

Used by companies such as Balfour Beatty and Wates Group, Builder’s Profile is the open-access Common Database service providing compliance and PQQ (pre-qualification questionnaire) information to the construction industry. Our secure Common Database enables subcontractors and suppliers to easily maintain and share information.



THE CONTRACTORS HEALTH AND SAFETY ASSESSMENT SCHEME (CHAS)

Japanese Knotweed Ltd are registered contractors to the CHAS Government backed and SSIP Health and Safety scheme, which demonstrates our proficiency to Public, Company, Employer and Employee Health and Safety.



SAFECONTRACTOR

The SafeContractor scheme provides a health and safety audit service for contractors who want to reassure their clients that health and safety is being handled correctly and sufficiently on their sites. Accreditation to this scheme demonstrates our proficiency to Public, Company, Employer and Employee Health and Safety.



ACCLAIM HEALTH & SAFETY

Japanese Knotweed Ltd are accredited by Acclaim Health and Safety, which is the SSIP member scheme provided by Supplier Assessment Services Ltd. Acclaim used the expertise and knowledge of NEBOSH and SSIP assessor qualified professionals to verify our compliance with health and safety legislation.



SUPPLY CHAIN SUSTAINABILITY SCHOOL

The School is an award-winning industry-wide collaboration, led by their Partners and Members whose Vision for the School is to be “A world-class collaboration to enable a sustainable built environment”.

